



## LIFETIME WARRANTY PROGRAM: RECIPROCATING PUMP

The lifetime **Reciprocating Pump** warranty is valid for original purchaser of an **Industrial Gold (IG)** reciprocating compressor only and is not transferable. The warranty does not cover abuse, neglect of service, improper installation, or compressor ingestion of foreign or corrosive substances/objects. The lifetime warranty covers the parts replacement of the reciprocating pump only. It does not cover labor, expedited shipping, rental or downtime cost. For the reciprocating pump to be included in the lifetime warranty program; the following procedures must be followed and documented on the compressor service form during the lifetime of the compressor.

Items not covered in the lifetime reciprocating pump warranty are general wear parts including: oil seals, filters, belts/drive couplers, intake/discharge valves, seals/O-rings, air lines, electrical control components and pneumatically operated controls. These components are covered under the standard IG reciprocating compressor warranty.

The package drive motor is covered by the drive motor manufacturers' warranty for the first 12 months of installation. If a failure occurs after the first 12 months; contact IG for the closest drive motor warranty facility. The drive motor manufacturer's repair facility will evaluate any drive motor that has failed after the first 12 months for any potential warranty. Any expense incurred from the drive motor repair facility is not covered by IG.

To be enrolled in the Lifetime Reciprocating pump warranty program the following must be adhered to:

1. Fill out the compressor installation sheet and send it in to IG within the first 30 days of installation.
2. Purchase a lifetime warranty service kit at the same that time the compressor is purchased.
3. Purchase a lifetime warranty service kit each year thereafter for the entirety of the warranty period.
4. Service the compressor only with IG OEM parts during the entirety of the warranty period. This includes (but is not limited to): belts, seals, filters, O-rings, electrical components and oil.
5. Maintain copies of maintenance logs for the air compressor for a minimum time of 36 months prior to any compressor failure. (If a failure occurs within the first 35 months or less a maintenance log must be kept covering the time from installation to failure)

If at any time during the compressors operation non-OEM parts are used on the compressor or repairs are carried out without prior CAS authorization the warranty can be void. Any warranty claim can not be processed unless the distributor/service center account is in good standing with IG.

IG is not liable for any loss of profit, loss of production, loss of income or contract or any indirect or consequential damage.

If a failure occurs during the warranty period IG will need an oil sample, photos of the compressor's general appearance at the time of failure and copies of the maintenance log. Without these the warranty can not be processed.

If at any time during the compressors operating life the package is struck by lightening, involved in a fire, flood, hurricane, tornado, earth quake or other natural disaster then the warranty for the package is void.

Lifetime warranty kit part number (CA1 Pump, CA1-LWKT) (CA2 Pump, CA2-LWKT) (CA3 Pump, CA3-LWKT) (CA4 Pump, CA4-LWKT) (LH1 Pump, LH1-LWKT) (LH2 Pump, LH2-LWKT) (LH3 Pump, LH3-LWKT) (LH4 Pump, LH4-LWKT) These kits must purchased for the Lifetime warranty to be active and to continue the warranty **NO exceptions**.